

# VOUCHER REQUIRED BROWERS/SETTINGS

## APPROVED BROWSERS:

Windows: In IE, ensure that your cache setting is correct, see instructions below.

Internet Explorer 10.2 (with Compatability Mode)

Internet Explorer 11

Edge 16

Firefox 57

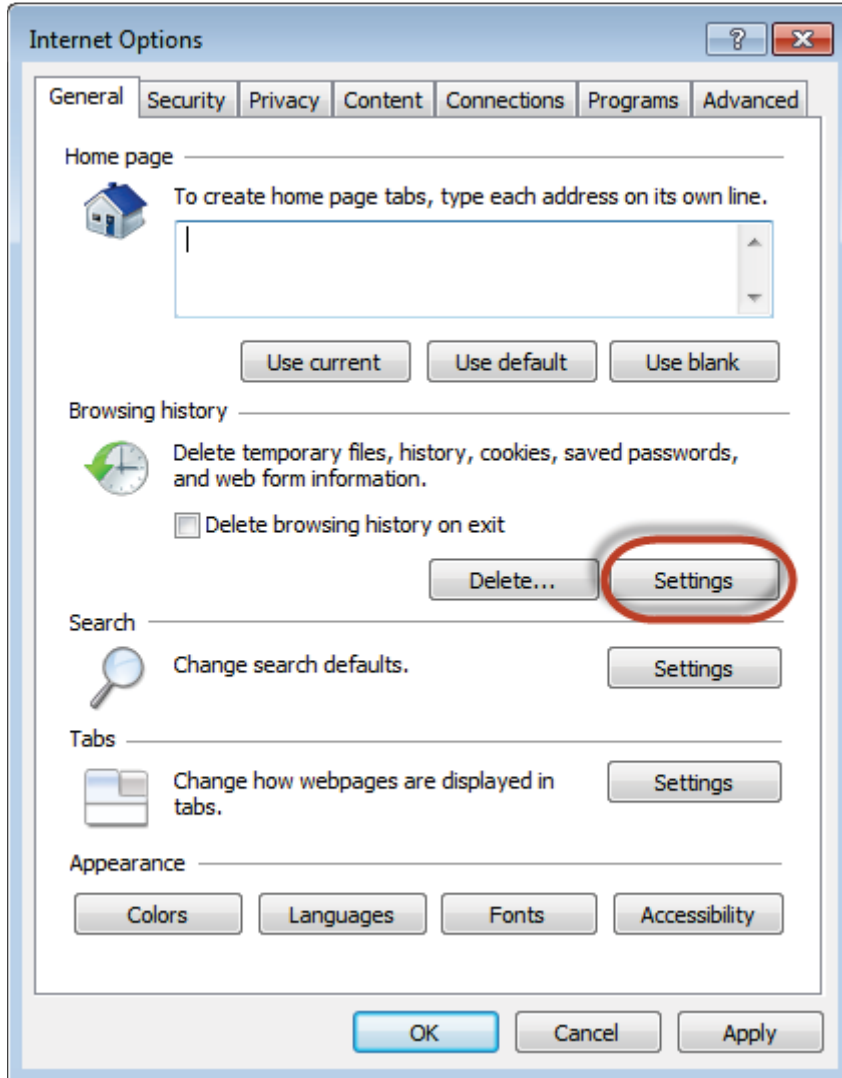
Chrome 62

Safari 10.1

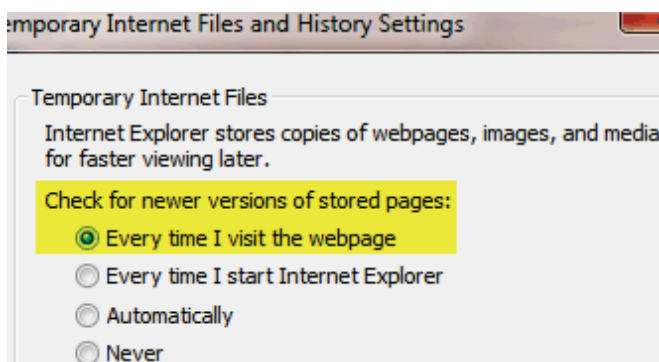
### 1. Go to TOOLS on your browser menu bar and click on "Internet Options"



## 2. From the General tab, click on Settings



## 3. Choose this option:



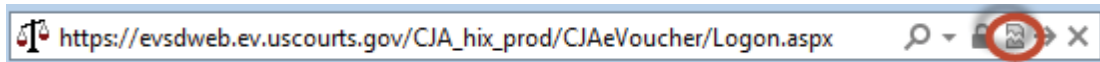
## INTERNET EXPLORER COMPATABILITY ISSUES

The eVoucher System must be accessed via the web browser. If you have Window Internet Explorer 10 or 11, you need to take the following steps in order for the program to function correctly.

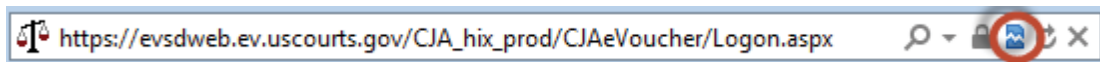
### **IE10:**

In IE 10 turn on "compatibility mode" by clicking on what looks like a torn piece of paper after the web address. If compatibility mode is on (as it should be for eVoucher to work properly) the icon will be blue:

Compatibility mode Off:



Compatibility mode On:



## Windows IE11:

1. In Internet Explorer, go to the eVoucher website.
2. Click Tools on the menu bar (if you can't see the menu bar, there should be a "cog" icon in the upper right corner of the browser -- click on that to get the menu bar)
3. Scroll down to Compatibility View Settings. The website you are currently viewing should pop up, but it might just say uscourts.gov (which is correct).
4. Click the Add button and it should add "uscourts.gov" in the area below.
5. Make sure the two check boxes below that are checked.

